

# 103 - 5371 Regent Street | Burnaby | British Columbia | V5C 4H4 | T- 604-294-EFAS (3327) | F- 604-320-SAFE (7233) | E- sales@EfasSafety.com

March 19, 2020

Addressing the Coronavirus (COVID-19)

Please note that EFAS SAFETY is still fully operational.

During this difficult time in our history and as the COVID-19 continues to evolve, EFAS wanted to assure you that we are doing everything we can to continue to provide essential and lifesaving safety and first aid supply to all our valued customers and fellow Canadians.

The health and safety of our customers, our communities and our EFAS team members is of paramount importance to us. We are taking added precautions to keep both you and our team members safe at this critical time. This has always been and while continue to be our number one priority.

Safety concerns are particularly heightened at this time as EFAS works closely with our supply chain to maintain stock of those most critical items necessary to maintaining your business without interruption.

Our EFAS members are taking every precaution to ensure we're doing our to stay healthy.

## What we are doing

- Social distancing is being enhanced by,
  - o Informing you that your delivery has arrived and is at your door for your pick-up,
  - o Wearing and exchanging protective gloves throughout the day, and
  - o Ending the cordial practice of hand shanking.
- Our office is fully cleaned every week, and sanitization on hand throughout the building. EFAS team members are actively using them.
- Our EFAS delivery vans are being wiped down and sanitized.
- All EFAS team members will self-quarantine as directed by the Canadian government.
- Any EFAS team members who exhibits symptoms beyond a mild cold, or symptoms in line with the Coronavirus, are required to self-quarantine.
- All EFAS team members who have been in close contact with anyone exhibiting those same symptoms are asked to self-quarantine.
- No EFAS team members exhibiting these symptoms will be sent to your site or business.
- All EFAS team members exhibiting symptoms beyond a mild cold will contact 811 for guidance and be tested if required

If you need our help, we are always here to support you. Stay safe always!

Sincerely,

David Hann and the entire EFAS team